



Digital Laundry, Coming Soon!

Coming soon this month, we are excited to announce that we are upgrading your laundry room to be fully digital. With the enhancements to our laundry platform, you'll be able to use contactless systems that allow you to pay with a no-touch laundry card or a Bluetooth-enabled app from your smartphones. Voila! No unnecessary cash handling.

Option #1: The WASH-Connect app

[Download the free app](#) today to pay for and keep track of your laundry... from your mobile device! You will be able to make secure, [contactless payments](#) directly from your phone. The app also offers additional features to improve your laundry experience:

- **Virtual Room View:** Check for available machines without leaving your home.
- **Real Time Cycle Alerts:** You will receive notifications when your cycles are complete, so there is no need to wait around in the laundry room and increase your contact with others.
- **Easy Service Requests:** Service requests can be placed in-app by simply scanning the barcode on the machine. If a refund is needed, those also can be requested in-app with a refund applied directly to your wallet.

These features only apply to the WASH-Connect app. To learn more, [please watch this instructional video.](#)

Option #2: In-Room Kiosk

If you prefer, you [also have the option of using a WASH laundry card for payment.](#) You can easily purchase or reload the laundry card at the WASH CleanPay Credit Kiosk in the laundry room.

Our commitment to quality and tech-forward standards means our apartment communities are exceptional the day you move in and throughout your lease. We've designed these options to be clean, easy and safe. For more information, including installation dates, please check the resident app.

Warm Regards,

Community Management



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